syniverse.



The immediacy and personal nature of receiving a text message (SMS) increases the importance of the information within it. But if that information isn't engaging or relevant, then it won't be well received, leading to customer dissatisfaction and lost loyalty. To ensure that doesn't happen, brands can embed links in their message communications, taking the customer to rich content like games, apps and videos that will improve engagement and drive action.





Average number of minutes spent per



SMS response times are



Engagement rate of rich media ads is



The open rate of text promotions/

day on a mobile

device: **177**.

Source: Bloomberg Businessweek

90 seconds on average.

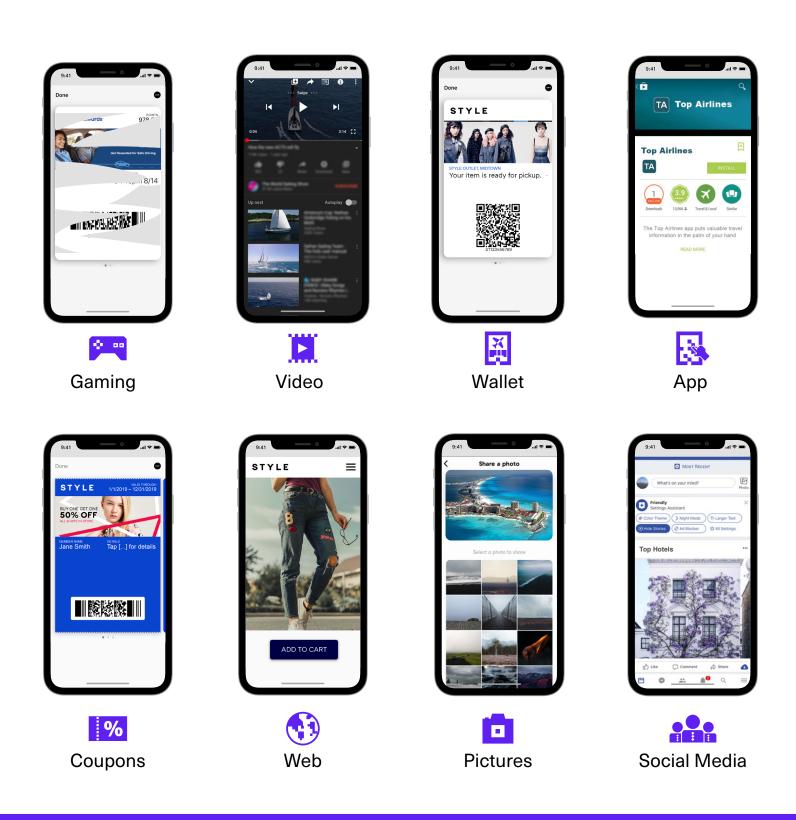
Source: The Mobile Marketer

8x more than standard banners.

Source: AdForm

offers is whopping **98%**.

Source: Venture Beat



Check out our **mobile engagement resources** for best-practice examples and guides to help you further realize the power of mobile!