



Fluent Order Management

The Distributed Order Management System you can tailor to fit your omnichannel strategy

KEY BENEFITS

Track stock availability in near real-time

Keep inventory data in sync across all your systems and locations and control what you have Available to Promise in each market.

Optimize sourcing and allocation

Ship orders from the best location such as the store with the lowest sell through, oldest stock, highest discounts, or store closest to the customer.

Easily customize business rules and processes

Craft your own unique omnichannel fulfillment strategies to meet customer expectations and maximize the margin on each order.

Customize the UX to fit your business

Empower both business users and developers to adapt the product to your processes and roll out changes faster and at lower cost.

Scale dynamically

Support 1 million+ SKUs, thousands of locations and 100mil+ inventory positions.

Are you struggling with a rigid order management system? Does your current solution restrict your ability to align your processes with your omnichannel strategy? Do you need better inventory visibility and control? Do you find that your inability to adapt quickly to changing customer preferences and market needs is causing you to fall behind the competition?

We offer a solution that solves these problems. Fluent Order Management provides the flexibility and depth of features you need to deliver an optimal customer experience. It's cloud-native, scalable and extensible. Plus, the configurability of the solution is unmatched. You can configure rules, processes and the UX without coding. This means faster implementations, lower costs and the ability to quickly respond to changes in customer needs and expectations.

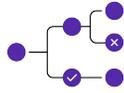
Want to learn more? Let's look at some key components of Fluent Order Management.

MODULES



Product Availability

Get more control over the stock you have
Available to Promise



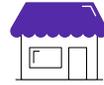
Order Management

Automate order management across all your systems and processes



Global Inventory

Power your business with the ultimate enterprise inventory hub



Store Fulfillment

Boost store performance and improve your staff experience

SOLUTIONS



Fulfillment Optimization

Increase your profit on every order



Single View of Inventory

See more, sell more—the heart of your omnichannel strategy



Unified Commerce

Create a seamless CX across all your sales channels



Click and Collect or BOPIS

Offer fast, convenient pickup... from anywhere



Ship from Store

Reduce out of stocks and sell more at full price



In-Store Pick and Pack

Increase store staff productivity



Customer Service

Manage orders, appeasements and returns



Headless Commerce

Increase flexibility and reduce risk



Multi-Brand / Multi-National

Manage all your brands and global regions

PLATFORM



Scalable Architecture

Cloud-native platform designed for future growth



Integration Accelerators

Connect your applications faster with our growing list of pre-built connectors



Extensible Platform

Extend the data model to support your use cases and extend the UIs using our SDK

Create profitable omnichannel order management experiences

See it in Action!

To see how Fluent Order Management can help you optimize your fulfillment strategy schedule a demo today.

[Get a Demo](#)

<https://fluentcommerce.com>

AU +61 1300 358 368

UK +44 (0)1344 929 161

US +1 800 680 7244

FR +33 1 86 65 25 33

